

Service Department Manager



Donna Engel

Licensed Insurance Agent

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Education

Florida Southern and Policy Community College

- Associate in Arts

The Institutes:

- AAI: Accredited Adviser in Insurance (2007)
- AIS: Associate in Service (2009)
- AIM: Associate in Management (2015)

Insurance Licenses

- Florida General Agent (2002)

Employment

Risk Management Experience (1998 to Present)

Insurance and Risk Management Services, Inc. (2001 to Present)

- Service Department Manager (2008 to Present): Responsible for the oversight of customer service personnel and maintaining relationships with clients.

Coastal Plains Insurance: (1998 to 2001)

- Commercial Lines Manager: Responsible for the servicing of the Vice Presidents book of business, renewal and summary presentations and proposals.